



Our Culture The Values We Live By

Integrity

We make and keep commitments to each other, our customers, and all we interact with. We always speak the truth, deliver what we promise, and clear up any broken agreements or promises at the earliest possible opportunity.

Commitment

As stakeholders in the success of our company, we are committed to our Vision and Mission Statements, our Goals, and to the highest standards of professionalism, work Ethic, and customer service. We are committed to our office team as well as the company as a whole, and ultimately committed to the success of Divito & Associates.

Customer Service

We build relationships of trust in an open and supportive environment, supporting our clients' needs, and exceeding their expectations. We are courteous and professional to all, including our own colleagues, vendors, and our office teams, as everyone is truly our customer. We are consistent in the execution of our systems, such that our clients feel comfortable in dealing with us at all times.

Effective Communication

By seeking first to understand the needs of all we interact with, and being compassionate and sincere, we communicate to others in a way that builds trust and loyalty. We never use or listen to profanity, sarcasm or gossip. We learn and always use the names of our clients and personalize every message we share.

Team Focus

Our business teams are totally and diligently focused on the top goals of the organization. We focus our attention as teams and individuals on the successful outcome of whatever we are doing.

Team Trust

All stakeholders operate in a safe, "win-win" work environment, where initiative and responsibility are fostered and rewarded, where all contributions are valued, where all have the opportunity to win.